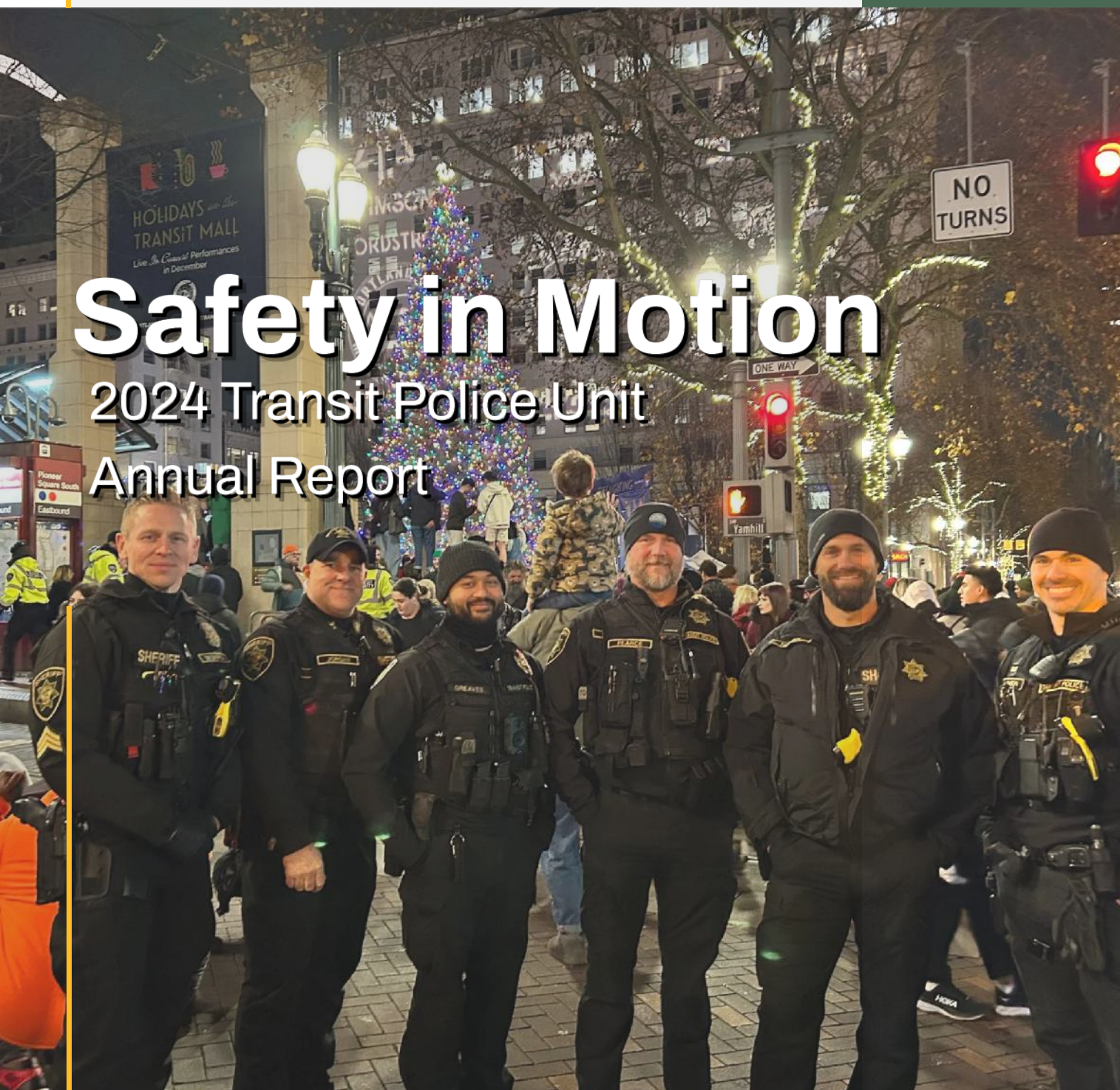


# Safety in Motion

## 2024 Transit Police Unit Annual Report



Captain Matt Jordan  
Multnomah County Sheriff's Office  
January 1, 2024 - December 31, 2024





# LETTER FROM THE CHIEF

I am honored to present the 2024 Annual Report for the Multnomah County Sheriff's Office Transit Police Unit. This past year marked significant growth and progress for our Unit and the communities we serve. Our law enforcement professionals remained committed to public safety.

This report outlines key statistics and the vital work performed daily by our dedicated team. Increasing personnel remains crucial to our future success, but true progress requires dedication. Over the past year, our dedicated deputy sheriffs, police officers, and civilian staff have worked tirelessly to address challenges and implement innovative strategies while strengthening partnerships to make our public transportation system a vibrant and safe place. I am pleased to share our progress and achievements, and look forward to our continued growth. Together, we are building a safer and stronger community, and I am thankful for the unwavering support and partnership in this mission.

Thank you, Sheriff Morrissey O'Donnell, for your trust in our team, and to TriMet's Executive Team and staff for your continued support. On behalf of the Transit Police Unit, it is an honor to represent members from the Multnomah County Sheriff's Office, Port of Portland Police Department, Beaverton Police Department, and Hillsboro Police Department.

As we enter 2025, I remain committed to accountability, accessibility, and responsive service aligned with the needs of TriMet and our community.

**Captain Matt Jordan**  
**Transit Police Unit Chief**



*"Through proactive community engagement, enhanced training, and data-driven policing, we reduced crime and strengthened trust with TriMet riders and staff."*



# Staffing



A Transit Police deputy returns a stolen bike to its owner.



Welcoming NCAA basketball fans at the Rose Quarter Transit Center.



Riding the MAX in NE Portland.

The Multnomah County Sheriff's Office reinforced its commitment to growing the Transit Police Unit.

In 2024, our command team met with law enforcement leaders in Clackamas County, including Oregon City, Canby and Lake Oswego. These cities have expressed interest in joining the Transit Police Unit. Discussions in early 2025 included the Portland Police Bureau, the Milwaukie Police Department and the Port of Portland Police Department. We will continue these discussions through 2025, and we expect to fill vacancies throughout the year. Growth will allow us to expand Transit Police coverage and enhance employee and rider experience.

Currently, the Transit Police Unit consists of sheriff's deputies and police officers from four law enforcement agencies in TriMet's service area. As the command agency, MCSO provides a Captain to serve as Chief of Police, along with a Lieutenant, Sergeants, and Deputies.

The challenges posed by staffing shortages in law enforcement are complex and impact various components of police work and community safety. Law enforcement agencies must adopt a multifaceted approach that includes better recruitment practices, enhanced retention efforts, and the strategic use of technology to improve efficiency and effectiveness. Fostering strong community relationships is essential for strengthening public trust and cooperative policing. We take pride in attending community events throughout the year, including National Night Out, summer parades, fairs, festivals and holiday events across the service area.

We never let staffing be an excuse when it comes to preventing crime on the system. The Transit Police Unit increased high-visibility enforcement in 2024, to deter crime and reinforce safety and security. It is also central to our mission to strengthen our relationships with TriMet teams and community based organizations, to assist with outreach and alternatives to policing whenever possible.

# Data-driven decision making

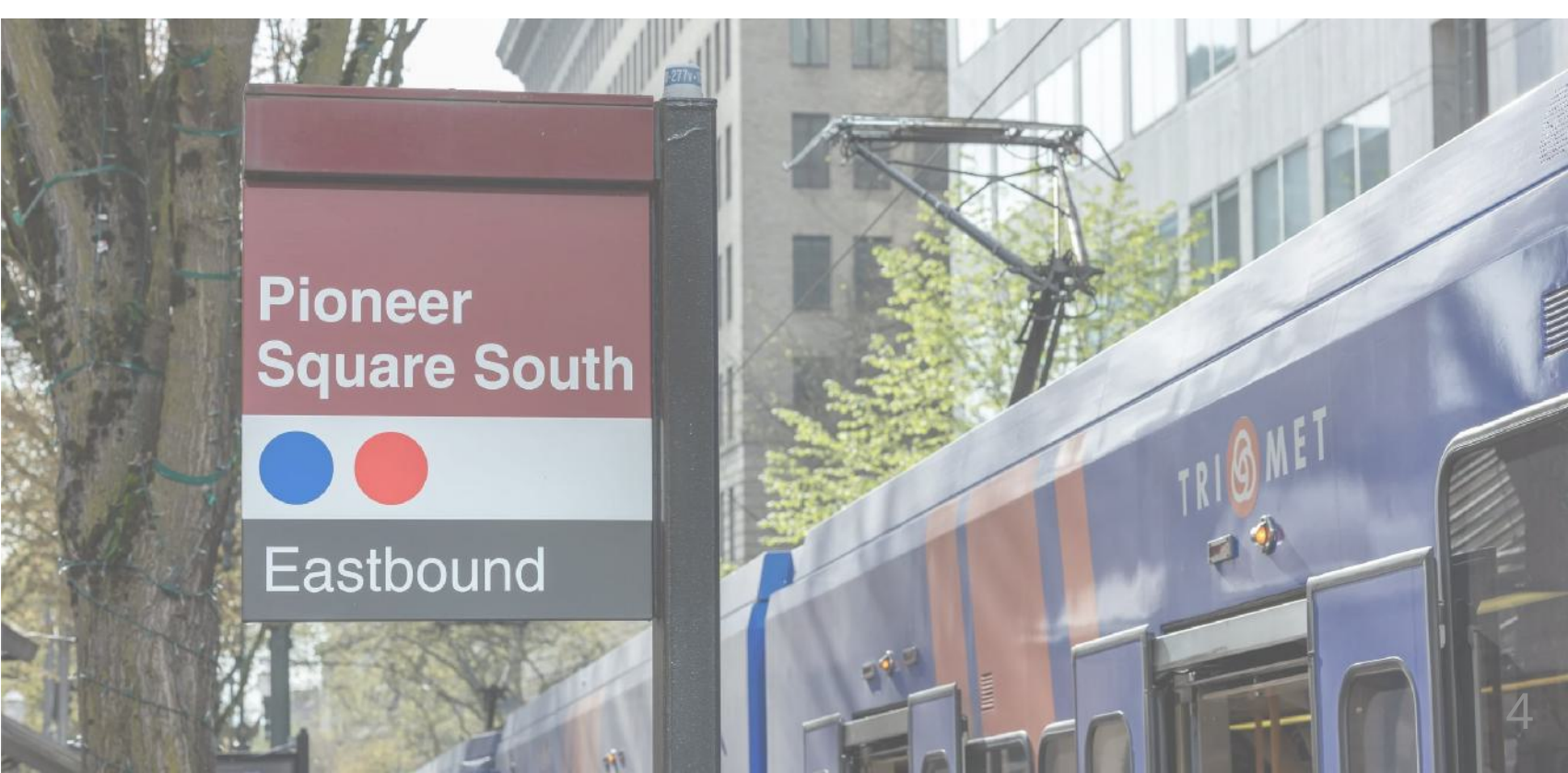


The Transit Police Unit utilizes data-driven decision making to enhance efficiency, allocate resources, and improve public safety. The MCSO's Planning and Research Unit analyzes crime data to identify patterns, hotspots and trends. Predictive policing models, which rely on historical data, can forecast where crimes are likely to occur, enabling the prioritization of staffing.

Problem-oriented policing is a strategy that involves identifying and analyzing specific problems and disorderly issues to develop targeted solutions rather than simply reacting to incidents that happen within the transit system.

*This approach focuses on understanding the root causes of crime, collaborating with the community and using data to design proactive and tailored investigations.*

The goal is to reduce crime effectively and sustainably. Due to the transit system's vast scope and mobile nature, Computer Aided Dispatch (CAD) may not capture all statistics, such as routine community interactions or events that do not escalate to the level of official police action. Even with these caveats, CAD data provides a comprehensive view of law enforcement activity within the transit system and is considered the most reliable form of information gathering.





# Calls for service



Transit police are crucial in maintaining safety and security within public transportation systems. Our primary responsibilities include preserving life and serving others through a variety of means such as crime prevention, emergency response, community engagement, and conflict resolution.

Response Type	24-Month Chart (w/ Avg Line)	Current 366 Day Period	Previous 366 Day Period
Transit Unit Responded		1,868 (42.6%)	1,788 (38.9%)
No Transit Unit Responded		2,519 (57.4%)	2,804 (61.1%)
Total Dispatched Calls		4,387 (100.0%)	4,592 (100.0%)

In 2024, out of the 4,387 calls for service, the Transit Police Unit responded to 42.6% of calls due to limited staffing.

The Transit Police works with MCSO's data analyst to leverage data-driven insights for more effective law enforcement. They process crime data, identify patterns, and predict high-risk areas to optimize resource allocation.

The data below shows that the busiest times for Transit Police calls are between 2 and 10 p.m. Concentrating on additional Transit Police resources during these times will lessen the burden on the jurisdiction that is now triaging these calls for service.

	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM
Mon	23	22	14	10	7	6	24	23	13	29	21	23	29	27	35	29	27	41	38	36	40	51	42	27
Tue	17	22	10	9	18	15	18	30	26	33	34	25	34	27	39	37	44	43	35	35	47	38	42	29
Wed	22	25	13	8	10	14	22	34	24	23	25	30	25	43	34	44	40	34	43	45	61	40	37	23
Thu	20	29	25	7	10	10	16	19	28	19	25	21	34	31	27	31	43	37	35	41	49	55	46	40
Fri	30	21	19	6	11	12	15	18	23	21	29	22	25	18	29	20	26	32	35	32	32	18	30	40
Sat	28	17	19	10	7	8	12	14	16	22	12	14	22	29	25	28	31	30	29	28	17	33	40	31
Sun	26	21	26	5	2	7	14	12	18	21	15	23	21	33	25	30	29	25	38	27	39	28	32	31

Derived from BOEC data queried by MCSO. Excludes DETAIL and PATROL calls. Transit locations were identified using the Call Type and Address fields. Division was identified using the Public Safety Grids.

# Calls for service by service area



## Central: Central Multnomah County

2023 - Total Dispatched Calls

1,856

2024 - Total Dispatched Calls

1,761

### All Dispatched Calls at TriMet Locations by Time of Day / Day of Week

	12AM	1AM	2AM	3AM	4AM	5AM	6AM	7AM	8AM	9AM	10AM	11AM	12PM	1PM	2PM	3PM	4PM	5PM	6PM	7PM	8PM	9PM	10PM	11PM
Mon	7	7	1	2	5	5	16	7	7	15	5	10	17	10	9	8	8	21	11	17	13	31	16	13
Tue	6	6	1	2	5	10	6	11	14	19	5	12	22	13	17	17	20	21	15	19	20	16	17	12
Wed	6	8	3	1	5	9	12	19	9	9	13	15	13	21	10	18	23	16	17	15	28	19	14	6
Thu	5	3	1	2	5	5	8	6	12	7	11	9	14	18	9	8	16	21	14	19	21	18	16	21
Fri	11	5	2	2	3	9	9	8	13	7	11	8	11	7	15	6	11	16	8	8	14	10	9	13
Sat	6	5	5	3	3	6	8	4	4	11	5	3	10	12	10	12	12	8	10	12	6	15	15	10
Sun	7	6	3			2	6	8	10	11	8	6	10	12	9	7	11	7	17	10	21	10	17	11

Derived from BOEC data queried by MCSO. Excludes DETAIL and PATROL calls. Transit locations were identified using the Call Type and Address fields. Division was identified using the Public Safety Grids.

## East: East Multnomah County

2023 - Total Dispatched Calls

1,401

2024 - Total Dispatched Calls

1,382

### All Dispatched Calls at TriMet Locations by Time of Day / Day of Week

	12AM	1AM	2AM	3AM	4AM	5AM	6AM	7AM	8AM	9AM	10AM	11AM	12PM	1PM	2PM	3PM	4PM	5PM	6PM	7PM	8PM	9PM	10PM	11PM
Mon	7	8	7	5	2		5	10	5	8	10	9	6	10	11	13	12	12	15	10	17	14	17	8
Tue	4	8	3	5	6	5	2	12	10	9	16	10	8	7	13	9	7	12	10	12	17	16	16	9
Wed	6	7	3	5	3	1	9	9	7	6	7	6	6	14	12	16	11	7	12	16	21	15	12	12
Thu	7	14	12	3	3	2	4	9	7	7	9	7	11	8	11	12	8	7	12	13	12	18	18	10
Fri	7	8	6	4	5	1	2	4	6	6	10	7	9	3	5	6	8	8	9	10	11	4	7	18
Sat	10	8	7	3	2	2	2	3	8	8	3	6	4	8	8	8	9	13	9	8	4	10	8	10
Sun	7	4	12	3	1	1	5	2	2	5	2	10	6	9	10	12	6	11	14	8	11	8	7	9

Derived from BOEC data queried by MCSO. Excludes DETAIL and PATROL calls. Transit locations were identified using the Call Type and Address fields. Division was identified using the Public Safety Grids.



# Calls for service by service area



## South: Clackamas County

2023 - Total Dispatched Calls

2024 - Total Dispatched Calls

188

183

### All Dispatched Calls at TriMet Locations by Time of Day / Day of Week

	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM
Mon	2					1		1	1				1	1	2				4	1		2	6	1
Tue				2		1							1				1		1	1	1			
Wed	1		1			3	1	2	1	2	3			2		6		6	5	2	1		3	1
Thu	1		1	1		2	1		1	1	1	1	1	1	3	3	3	1		3	9	6		
Fri	4		1					1			1			1	1	1	1	1	7	5	1		1	1
Sat	1			1				3		1					1	1	1	2	1	1			5	1
Sun	6	1	3						1	1				2	1	1	2		2	1	1		1	3

Derived from CCOM data provided by CCSO. Excludes DETAIL and PATROL calls. Transit locations were identified using the Response Area field based on information provided by CCSO.

## West: Washington County

2023 - Total Dispatched Calls

2024 - Total Dispatched Calls

1,147

1,061

### All Dispatched Calls at TriMet Locations by Time of Day / Day of Week

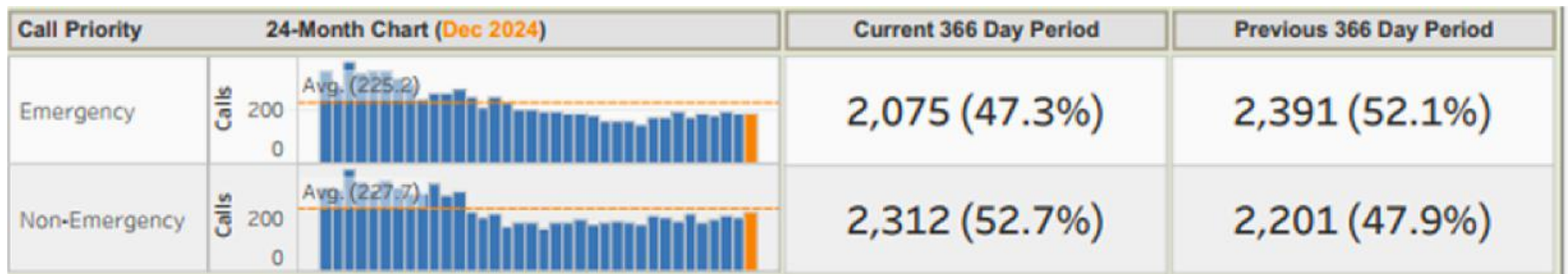
	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM
Mon	7	7	6	3		1	2	6		5	6	4	5	6	13	8	7	8	8	8	10	4	3	5
Tue	7	8	6	2	5		9	7	2	5	13	3	3	7	9	11	16	10	9	3	9	5	9	8
Wed	9	10	6	2	2	1		4	7	6	2	9	6	6	12	4	6	5	9	12	11	6	8	4
Thu	7	12	11	1	2	3	2	3	9	4	4	4	8	4	4	8	16	8	9	9	13	10	6	9
Fri	8	8	10		3	2	4	5	4	8	7	7	5	7	8	7	6	7	11	9	6	4	13	8
Sat	11	4	7	3	2		2	4	4	2	4	5	8	9	6	7	9	7	9	7	7	8	12	10
Sun	6	10	8	2	1	4	3	2	5	4	5	7	5	10	5	10	10	7	5	8	6	10	7	8

Derived from WCCCA data provide HPD. Excludes DETAIL and PATROL calls. Transit locations were identified using the Location Type and Address fields.

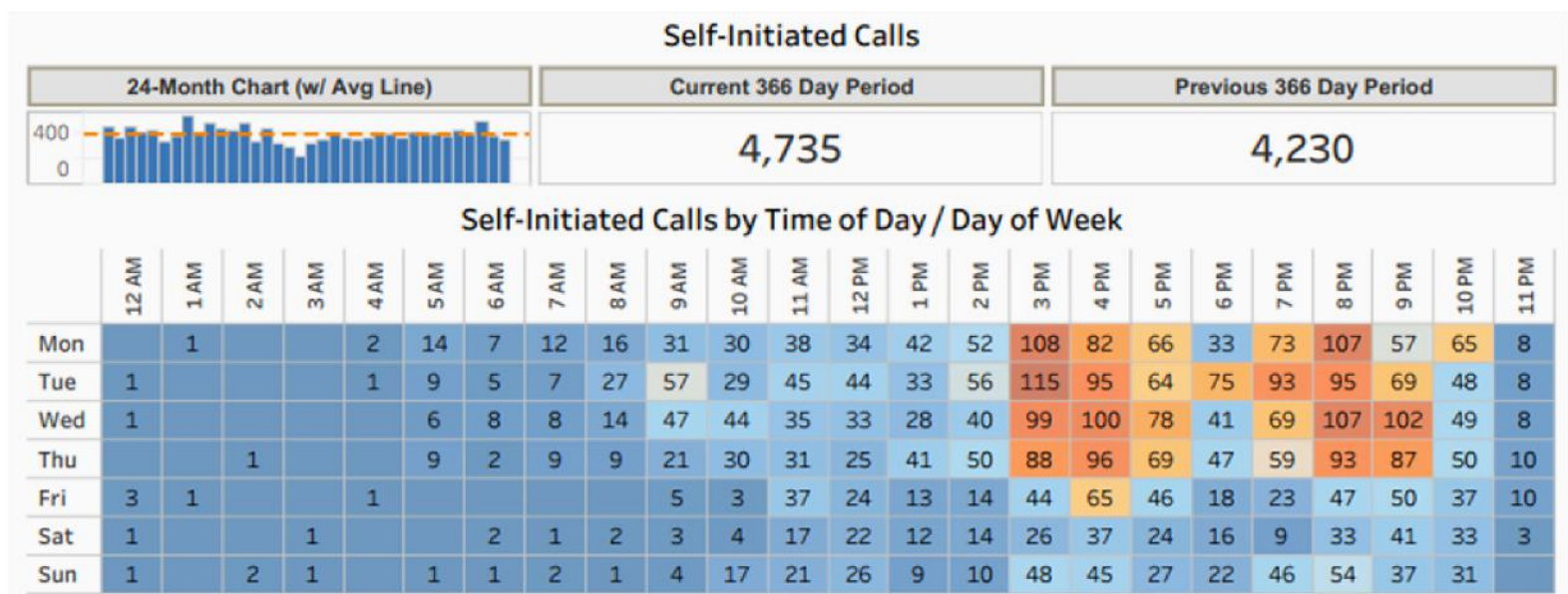
# Proactive policing



Proactive policing aims to prevent crime through increased patrol and problem-solving initiatives. Tactics include increased presence in high-risk areas, intentional interventions and problem-solving initiatives to address root causes of crime. In 2024, there were 4,387 calls for service compared to 2023, where there were 4,572 calls for service, a 4.13% decrease.



Deputies and officers are encouraged to initiate activity proactively to deter crime, engage with the community, and build partnerships. The majority of self-initiated activity also overlaps with the rates of the highest levels of ridership.



In 2024, Transit Police recorded 4,735 hours of proactive patrol—a rise of 11.2% from the previous year. Deputies logged 8,906 hours on the transit system, (bus, MAX, transit centers, stations, and platforms), averaging 743 hours per month.

Hours Spent on the Transit System		
Region	Current 366 day period	Previous 366 day period
Central, East, South	2,737	4,313
West	6,169	6,478

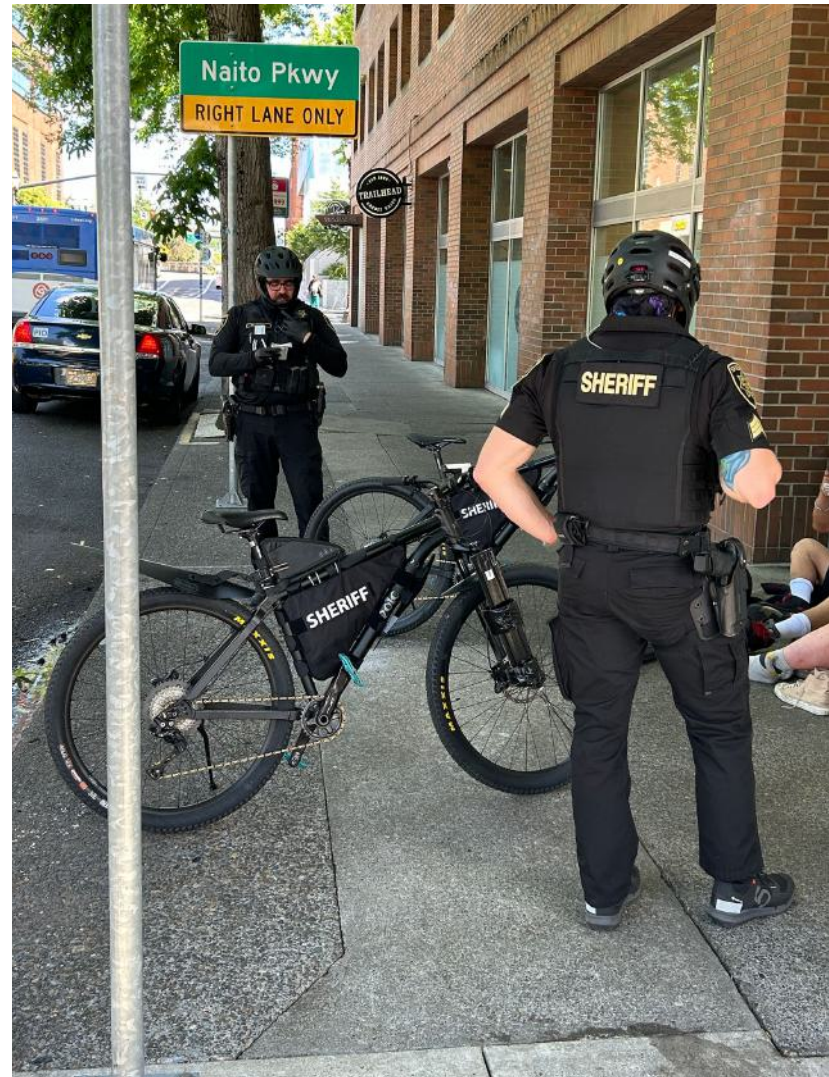


# Public safety missions



The Transit Police Unit uses general deterrence strategies to prevent crime. High-visibility enforcement increases detection and deters potential offenders. For effectiveness, these missions must be visible, sustained, and supported by public information campaigns. Our community engagement missions foster trust and address concerns through positive interactions.

Public safety initiatives include bicycle patrol, event security, and foot patrol on trains and buses. These missions are data-informed and often integrate technology and TriMet input. Our partnership with TriMet is central to ensuring a safe and responsive environment. We reject profiling or discriminatory practices, as they erode public trust.



## High visibility bicycle missions in 2024:



**625**  
**Warnings**

**45**  
**Citations**

**309**  
**Arrests**



# Collaborative safety presence



The Multnomah County Sheriff's Office supports outreach and training for sworn officers and TriMet's contracted security teams. We recognize that law enforcement alone cannot address all public safety challenges. Community-based policing initiatives can achieve positive outcomes that may be more sensitive and responsive to peoples' needs. TriMet's Safety Response Team creates a welcoming environment and connects individuals to resources. These resources include, mental health services, addition specialists, and social service organizations. They also address minor livability concerns that would previously have required a police officer.

Transit Police Deputies frequently contact the Safety Response Team when they encounter individuals needing assistance or support.

*Mental health service gaps often strain police responses, and our partnership with TriMet helps mitigate these challenges.*

Private security firms, such as Portland Patrol Inc. and Allied Security, work closely with the Transit Police Unit to effectively resolve issues at the lowest possible level.

Maintaining public safety is a shared responsibility. These collaborations allow Transit Police to fully engage in a community-first approach led by the Multnomah County Sheriff's Office.



# Specialty teams



The Transit Police Unit has several specialty units to better address issues and opportunities to provide enhanced law enforcement systems to TriMet.

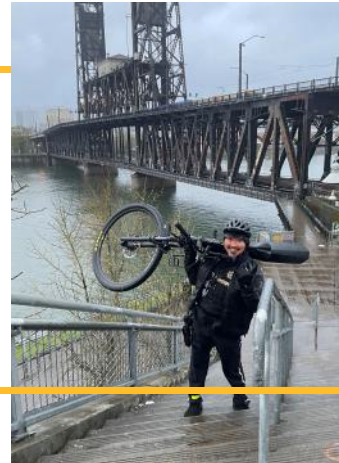
**3**

## Explosives Detection K9 teams



**1**

## Detective Sergeant



**6+**

## Detached members

**2**

## Deputy District Attorneys



**2**

## District Attorney Investigators



**1**

## Investigative Analyst







## In closing

As we close this year's Annual Report, I thank the members of the Transit Police Unit, TriMet's Executive Team, public safety partners, and our community.

Together, we met challenges with resilience and innovation while staying committed to safety and accountability. While work remains, our progress demonstrates the power of collaboration and a shared mission.

We will continue to adapt and lead with integrity, ensuring our transit system is safe and welcoming for all.

Thank you for your support and trust.

